WORLD WIDE TECHNOLOGY, INC.

GSA SCHEDULE 70 PROFESSIONAL SERVICES / GS-35F-400GA

ADVISORY SERVICES ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Principal Consultant $271.43/hr.	Resource is expert-level in more than one technology. They are responsible for the analysis, design, and delivery of consultative solutions to meet client expectations. Resource is comfortable communicating at the most senior levels of a customer organization. They are the main contact for the customer and oversee the day-to-day operations of the project until completion. 10+ years' experience.	May hold any of the following: Master's or PhD in Relevant fields
Consultant $158.40/hr.	Resource is an expert-level resource and able to provide support and advice to the customer. This level of resource is able to provide a moderately complex consultation for customer requirements. They are effective at working in teams or by themselves in accomplishing project objectives. 5+ years' experience.	May hold any of the following: Bachelor's in Relevant fields

BUSINESS DEVELOPMENT BIG DATA ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Big Data Principal Consultant $418.94/hr.	Expert level resource able to lead or participate in a Big Data consulting engagements. Able to complete complex activities. 10+ years' experience in consulting	May hold any of the following: MBA Masters in Operations Research PhD in Relevant fields

BUSINESS DEVELOPMENT CYBERSECURITY ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Cyber Security Consultant $236.78/hr.	Resource is expert-level in more than one technology. They are able to lead multi-technology, enterprise designs, or provide technical oversight for multi implementation teams. Resource can conduct and lead WWT Cyber Security Risk Assessments. This person is a SME for industry standards, regulations, and frameworks across multiple WWT verticals. Resource is a Security consultant and is comfortable communicating at the most senior levels of a customer organization. 10+ years' experience.	May hold any of the following: Cisco Certified Internetwork Expert (CCIE) with Security specialization Certified Information Security Manager (CISM) Certified Information Systems Security Professional (CISSP) Certified Ethical Hacker (CEH) Global Information Assurance Certifications (GIAC) Payment Card Industry (PCI) certifications (QSA, ISA and PCIP)

DATA CENTER ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Senior Engineer $146.10/hr.	Resource is an expert-level resource and able to complete a Data Center implementation with little or no oversight. This level of resource is able to complete a moderately complex (single site or technology) design from customer requirements. They are effective at working in teams or by themselves in accomplishing project objectives. 5+ years' experience.	May hold any of the following: Citrix Certified Enterprise Engineer (CCEE) for Virtualization VMware Certified Design Expert (VCDX) Microsoft Certified Solutions Expert (MCSE) EMC Implementation Engineer(EMCIE) Cisco Certified Internetwork Expert (CCIE) Data Center
Engineer $140.01/hr.	Resource is experienced but may not be to a Sr. Engineer level. They are able to complete Data Center project objectives with some oversight or coaching. 3 to 5 years' experience.	May hold any of the following: Citrix Certified Advanced Administrator (CCAA) VMware Certified Advanced Professional (VCAP) Microsoft Certified Solutions Associate (MCSA) Cisco Certified Network Professional (CCNP) Data Center

ENTERPRISE NETWORK SERVICES (ENS) ROUTING & SWITCHING ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Engineer $158.90/hr.	Resource is experienced but may not be to a Sr. Engineer level. They are able to complete Routing & Switching project objectives with some oversight or coaching. 3 to 5 years' experience.	May hold any of the following: Cisco Certified Network Professional (CCNP) Routing and Switching Cisco Certified Design Associate (CCDA)
Technician $107.62/hr.	Resource is entry-level, may not have any certifications, or only basic certification. Resource is unlikely to be assigned to a Routing & Switching project without oversight or supervision. 1+ years' experience.	May hold any of the following: Cisco Certified Network Associate (CCNA) Routing and Switching Cisco Certified Entry Networking Technician (CCENT)

END USER COMPUTING ROLES

(Formerly CPMigrator)

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Senior Engineer $130.982/hr.	Resource is an expert-level resource and able to complete an End User Computing implementation with little or no oversight. This level of resource is able to complete a moderately complex (single site or technology) design from customer requirements. They are effective at working in teams or by themselves in accomplishing project objectives. 5+ years' experience.	May hold any of the following: Microsoft Certified Solutions Expert (MCSE) Microsoft Certified Solutions Developer (MCSD)

PROJECT MANAGEMENT ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Program Manager $212.12/hr.	Resource is expert-level in project management. They provide leadership and expertise to deliver programs and initiatives on schedule and within budget. Resource plans and administers both projects and the overall program, and ensures that deliverables are completed correctly and on-time. They are comfortable communicating at the most senior levels of a customer organization. 10+ years' experience.	May hold any of the following: Program Management Professional (PgMP) Project Management Professional (PMP)
Senior Project Manager $165.24/hr.	Resource is an expert-level resource and able to lead a team of engineers to complete a project with little or no oversight. They coordinate resources, establish the project governance structure and communicate about the project. 5+ years' experience.	May hold any of the following: Project Management Professional (PMP)
Project Manager $116.88/hr.	Resource is experienced by may not be to a Sr. Project Manager level. They are able to lead a team of engineers to complete a project with little or no oversight. They coordinate resources, establish the project governance structure and communicate about the project. 5+ years' experience.	May hold any of the following: Certified Associate in Project Management (CAPM)
Project Coordinator $65.49/hr.	Resource is entry-level, may not have any certifications, or only basic certification. Resource is unlikely to be assigned to manage a project without oversight or supervision. 1+ years' experience.	

Bachelor degree required or if not attained equivalent years of experience required per labor category requirement

APPLICATION DEVELOPMENT AND DEVOPPS SOLUTION ROLES

ROLE	DESCRIPTION	CERTIFICATION SAMPLE
Senior User Experience Consultant $145.09/hr.	Extensive design, technical and agency experience. Experienced in facilitating branding, as well as broader digital strategies. Responsible for conducting user research, analysis &synthesis, persona development, interaction design, and usability testing to create products that delight our customers. They are effective at working in teams or by themselves in accomplished project objectives 5+ years of experience	May hold any of the following: Bachelors or equivalent experience
User Experience Consultant $108.82/hr.	Experience and training in application design, usability testing and validation. Experience developing the strategy and execution of content across digital channels. They are effective at working in teams or by themselves in accomplished project objectives 3-5 years of experience.	May hold any of the following: Bachelors or equivalent experience
Product Owner $130.98/hr.	Responsible for defining and prioritizing the team backlog to streamline project execution.well-versed in all aspects of current visual design standards and trends and will be responsible for managing project design reviews, resource planning, and execution for all project work related to visual design. They are effective at working in teams or by themselves in accomplished project objectives 3-5 years of experience	May hold any of the following: Bachelors or equivalent experience
Front End Engineer $127.96/hr.	Experience using modern, frontend web development tools, techniques, and methods for the creation and deployment of user-facing interfaces. Works in an agile environment to deploy changes. They are effective at working in teams or by themselves in accomplished project objectives 3-5 years of experience	May hold any of the following: Bachelors or equivalent experience
Sr Software Engineer $150.13/hr.	Responsible for developing the software required on this project. Familiar with the Agile software development process.They are effective at working in teams or by themselves in accomplished project objectives 5+ years of experience	May hold any of the following: Bachelors or equivalent experience

IT Support $141.06/hr.	Experience serving as the engineer of complex technology implementations in a product-centric environment. Comfortable with bridging the gap between legacy development or operations teams and working toward a shared culture and vision. Works tirelessly to arm developers with the best tools and ensuring system uptime and performance.They are effective at working in teams or by themselves in accomplished project objectives 5+ years of experience	May hold any of the following: Bachelors or equivalent experience
Agile Coach $192.44/hr.	A consultant who works within a team to promote discovery, collaboration, learning and problem solving to reduce risk and improve delivery assurance using metrics and models aligned to team purpose. They are effective at working with teams to accomplished project objectives 5+ years of experience	May hold any of the following: Bachelors or equivalent experience
Business Analyst $121.91/hr.	Familiar with a range of digital/web services and solutions, ideally where open source and cloud technologies and agile development methodologies have been applied. An eye for detail, excellent communication skills, ability to rationalize complex information to make it understandable for others to work, and ability to interrogate reported information and challenge sources where inconsistencies are found. They are effective at working in teams or by themselves in accomplished project objectives 3-5 years of experience	May hold any of the following: Bachelors or equivalent experience